

Item	Date	Description	Owner	Priority	Status
2	08/01/02	DL listing address errors - CF110 & CF284 rejects	Melonie	Monitor	8/1/02 - TN 707-939-1548 PON N1354394010 ACT V PON submitted using CSI address information was rejected. Sandra advised that EU City should be Sonoma and DL city s/b Boyes Hot Springs - Sandra to f/u on how AT&T would have known this information #9177109 for TN 209-694-6394 (PON N1316165616) New install - We understand the problem with locality name - don't understand why NPA/NXX reserved through CORBA doesn't match community. Sandra to follow-up. Also received CF284 rejects on 949-661-7225 and 949-837-1908. Jory to open ticket with MCPSC.  8/15/02 - Pacific Bell informed the team that there is no way to know the locality prior to receiving the error. Advised OM if the error received is a CF or CR listings related error to call the Listings Helpdesk. If the error is a LS or IS listings error, call the OSS Help desk.  8/28/02 - Dave Marosla is leading the effort to baseline the system requirements to resolve this issue. Two meetings have been held, however there is no firm escalation date for the CR.  9/12/02 - Agreed to continue to monitor. Pat will call Melonie for an update.  9/26/02 - The CR to fix the alternate community issue is being escalated to the end of October. Arthur provided a new alternate community list to use when referencing the prestige community. Pacific Bell is also looking at dropping the orders to the LSC for handling. Continue to monitor.

10/10/02 - Alternate Community Call - Thursday, October 9<sup>th</sup>. Dave Marsola explained that a fix is scheduled to go in the morning of 10/15 to return the postal address in pre-order validation. The system was returning the Alternate Community name. This should resolve the CF110 error. Dennis also discovered that if an abbreviation was used, the listings gateway was not translating the abbreviation into the full name and therefore rejecting the order as a CF284 error. This problem has been fixed. Pat will send examples of five (5) CF284 errors to Melonie Temple to assist Pacific in testing the fix. (10/24/02) - Mel's update 10/10/02 researched 5 PON's and reported the results to Pat and Walt, confirming CF284 fix. Subsequent follow-up on 10/21/02 (Email from Mel to Pat)

### Mel

"Since the research results below (latest example 10/9) were provided, I believe we established a DR was not needed. I'd like to know if your center has reported any subsequent instances of CF284 errors; specifically from 10/10 on".

### Pat (10/22 reply)

"We are not seeing the CF284 error code, however we are still getting the CF110 rejects. Attached are some TN and PON examples. We currently have 80 CF110 errors. Please have these investigated for root cause."

### Mei (10/22 response)

Exception Date 10/19/02 310-764-1027
PON#1301652924 Reason CF110
Research into reject: The request specified "E
RNCHO DMNGZ" for the service locality (which is
a legal abbreviation for EAST RANCHO
DOMINGUEZ) but this is a prestige community

for CPT (COMPTON) as can be seen by looking at the CLEC handbook

Exception Date 10/19/02 818-508-0857 PON#1306143691 Reason CF110 Research into reject: Same as above for VLY VILLAGE (VALLEY VILLAGE) and NH (NORTH HOLLYWOOD)

Exception Date 10/21/02 530-674-7039
PON#1321660532 Reason CF110
N1321660532 - PON in fatal error status. CF284 & CF110
Possarch into reject. Same as above for TERA

Research into reject: Same as above for: TERA BNA (TIERRA BUENA) and YC (YUBA CITY)

Exception Date 10/19/02 805-544-7131 PON #1305408615 Reason CF110
Research into reject: The PON is M1305408615, not 1305408615. SLO (SAN LUIS OBISPO). LGW believes that this should have been accepted as the fix to accept abbreviations applied to all releases and went into production on 10/9. The LGW team is attempting to run the original request through a copy of the production 03.06 application to see if they can duplicate the error. If so, they will work to correct the problem. If not, we may have to chalk it up to an anomaly.

Additional Follow-up to PON M1305408615 with CF284 and CF110 error
Update (10/23/02 @ 2:05 PM PT):
The LGW team was able to reproduce the problem. It appears that listed locality abbreviations are being handled correctly, but that service and delivery locality abbreviations are not (unless the listed locality abbreviation was supplied and matches the service locality abbreviation.) In most cases the listed locality and the service locality are the same, so if the

		71.01 00			Filter to Center 133des List
	ļ				same abbreviation is supplied for both, then it
İ				1	would work. A correction for the problem is
}	]				being expedited.
					10/24/02 The fix just went into production. Abbreviations will now be accepted on the EU form CITY field (as well as continuing to be accepted on the DL form LALOC form). The delivery locality also now accepts service order community abbreviations. If you will, please mark this message with a follow-up for next Thursday; I do not think we'll be seeing any CF110/382 errors resulting from any system issues.  Issue to remain in Monitor.  11/7/02 Pat & Walt sent Melonie examples to review. Pat advised the fix did take place yet
					there is still an investigation as to what's still not working. Pat has been notified that Kathy is continuing to receive errors. Issue to remain in MONITOR.
10	08/28/02	Per Clarisa, the Pacific Bell LSC is having a difficult time identifying the correct rep to address their questions because AT&T is sending the same name in the NCON and Initiator fields.	Teresa	Monitor	8/28/02 – Brad advised that the reps were told to provide the one number. However, it was recently brought to their attention that the number was incorrect. A change is going in tonight to correct the 800 number. In the future, the calls will route directly to the OM team.  9/12/02 – Per Donna, as of several days ago, her center is still experiencing a problem when attempting to reach an associate to answer their question. Teresa will confirm new number with Brad and ensure the associates are placing the new number on their order.  9/26/02 – Per Teresa, the system will be updated with a new number. Agreed to monitor issue until next week.

		71100 40			
					10/10/02 – Arthur to f/up with Donna and keep Pat Grant updated. Issue to remain in MONITOR.  10/24/02 – Pat advised that Donna continues to have trouble with 2 <sup>nd</sup> telephone number. E-mail update from Arthur: "I spoke with Donna Lewis about the status of the 888/800 number problem that the SBC PB LSC is having. Donna confirmed that her reps claim to be dialing the correct number that was provided. What seems to still be happening is that sometimes the reps are able to discuss the issues with an AT&T contact and at other times what appears to be the same person tells them that they have the wrong number. Not sure why this would be happening. If needed, I can set up a call with appropriate AT&T and SBC PB contacts to see if we can identify a root cause." Following, Pat asked Arthur, "When calling the correct number, if your people are finding that the same people who assist are later saying they can not help, please get names and numbers for me. I will refer this to the center management." 10/25/02 e-mail update from Vicki CollierThe incorrect 800 number on the UNE-P orders would be corrected as of today, 11/7. Will continue to discuss on 11/21/02 call. Pat to take back hold time issue as Donna advised her agents are holding 10 minutes or longer. Issue to remain in MONITOR.
12	10/24/02	Change Feature Request/LS0585	Rob-Roy Nelson	MONIT OR	10/24/02 –Please see attachment from Rob-Roy regarding the CA LS0585. Regarding the change feature request, Rob-Roy provided the following example: (650) 359-2532.

		, , , , , , , , , , , , , , , , , , ,			ciller to deliter issues List
					CA.xls  11/5/02 – Per Pacific Bell, the orders were rejected due to incorrect Req Type. The orders were sent as a Req Type "J" and should be a Req Type "C". 11/7/02 Rob-Roy advised Eddie sent additional examples on 10/31. Pat advised Rob-Roy that per PB, the orders were rejected due to incorrect Req Type. The orders were sent as a Req Type "J" and should be a Req Type "C". Rob-Roy to f/up with OM and check if this is still an issue. Issue in MONITOR status.
1	08/01/02	Fatal error on conversion order with caller ID feature USOC	Arthur	Closed	8/1/82 - TN 768-344-6641 PON N1385195247 Fatal error requiring further investigation. Per SBC, this seems to be popping up on retail side as well. Product teams are investigating. CSR currently has caller ID. Verigate feature availability shows Caller ID is available and MCSC states the customer cannot have this feature. Does not appear to be a system issue but a deeper product issue. Art to follow-up and if necessary assist with a work around
					8/22/02 - Pacific hopes to have the edit lifted today. This will enable our orders to go through if the customer can truly not be served due to pair gain/IDLC then the LSC will jep the order back to us. If CSR shows CLIB not available, then we should tell the customer that caller ID MAY not be available in their area. We can go ahead and submit the order and hope that PB's records are wrong or they can find a copper pair for the customer. If PB can't do it then they'll send us the jep and we'll have to get back to the customer.

MACPSC v. LSC Arthur Closed  CF284- Intelerrejed- Intelerr	monifor.  \$112.02 - Workeround in placing is working. OM confirmed that no additional rejects have been received. Agreed to close issue.	81102 - New installs. Order rejected because of an existing listing in Pac Bell's system. AT&T opened MCPSC ticket 9142799 on 7/26 and was advised to call a DL center to have the DL released. Sandra to follow-up. 81502 - Pacific Bell reported that their records.	do not show that the MCPSC directed AT&T to call the Distings Heip desk for verification. Agreed to close  8/14. AT&T CM received instructions from MCPSC to call LSC for all California rejects.	Discussion clarified that LSC is only called for MR rejects. All other mechanized rejects go to MCPSC. Joy provided Sandra with names of 2 MCPSC reps that gave us this instruction. Sandra will clarify this with MCPSC.	arise - Fabril 2011 aby Sed into the more advised AT&T that all transfers go to the LSC and transferred AT&T to La Tanya in the LSC. Agreed to close  8714702 - CF284. This reject refers to a customer	living in an area that is an Alternate Community. We would call PB Listing Group 714-24-2861 on these errors if needed. Example: TN 949-837. 1908 they want the End User page to be LAGUNA HILLS but the Listing Page would be LAGUNA WOODS.	8/15/02 — Pacific Bell confirmed that this issue is due to the Alternate Community problem. Advised OM if the error received is a CF or CR listings error to call the Listings Helpdesk. If the error is a LS or IS listings related error to call the
MCPSC v LSC CF284 ndear reject ndear reject nine peoritien on 1138-29 PONs affy and affil for a Pacific							
4		Rest Cruss			08-CF284-	TT#8193356-unclear reject- unable to determine problem or LSR-N1329717136-29 PCNs Main listing locally and exchange not valid for a Pacific Bell Directory	
08/01/02 Di. rejects CROBT C DB/01/02 Clarification of MCS TT#9198356—unde unable to defermine LSR-N1329717139 Alan ising broatly exchange no valid Bell Directory						TT#619835 unable to di LSRN1327 Main jisting exchange th Bell Directo	

625 Help desk.  878/87 – Dave Marosia is leading the effort to baseline the system requirements to resolve this issue. Two meetings have been held, however there is no firm escalation date for the CR.  Confinue to monitor.  9/12/82 – Agreed to continue to monitor. Pat will call Melicinie for an update.  9/25/02 - Received an email from Tenesa confirming the order was supped and completed. Okay to close issue.	Close MCP3C referred her to the LISTINGS GROUP at 714-284-2861 and Momque advised her to Call that office for this reject reason. She explained that some areas are under Alternate Constitution and the End User page would have the city as San Diego as would the directory, but the LSOG would have the city as PACIFIC BEACH. We have sup'ct TN 858-433-8548 PON N13824-6209.  Ariso2 - Pacific Belt confirmed that this issue is due to the Alternate Community problem. Advised Oth if the error received is a CF or CR error to call the Listings Halpdask. If the error is a LS or is call the Listings Halpdask. If the error is a LS or is call the System requirements to resolve this issue. Two meetings have been held, however there is no time escalation date for the CR. Continue to monitor.  9/25/02 - Agreed to continue to monitor. But will call Mejorie for an update.
	6 06/13/02 209-694-6334,-CF-264/CF-110- Melonie TT#9177109-unchear reject- unchille to determine problem on LSF-N131616-5610-90 PONs invalid locality name in CA   Main listing tocality and exchange not valid for a Pacific Bell Directory

Updated 06/18/02

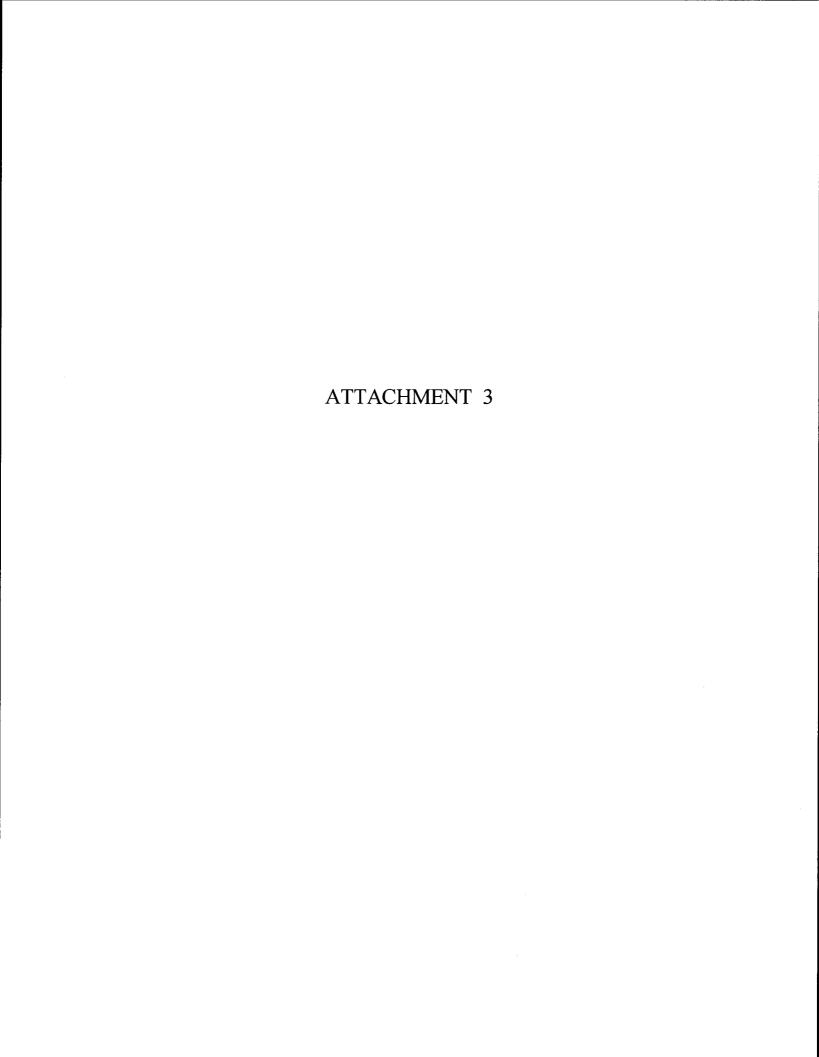
**∞** 

Okay to close issue	Glose 614. The CROUT refers to a PORTED TN directory listing that needs to be removed or outpacke Oil TC and its on LISTING PACE. Another LSC representative told me that these orders can be done MB activity and N activity along with possibly needing constraints in the LOS remarks field. Again, I have more questions on this reject.  8/15/02. 8/15/02. Parific Bell confirmed that this issue is due to the Alternate Community problem. Advised OM if the error received is a CF or CR fistings related error to call the Listings highdest, If the seror is a LS or IS fistings error call the CSS Help disk.  8/28/02. Dave Marosia is leading the effort to baseline the system requirements to resolve this issue. Two meetings have been held, however there is no firm escalation date for the CR. Continue to months.  9/12/02. Agreed to continue to monitor. Pat will call Melonie for an update.	Closed 8/15/02 - Art will check with the Listings Help desk and Clarisa will check with the LSC. Arthur advised that typically the Helpdesk gets calls with two to three TNs for validation. If AT&T has a backlog, Arthur will work with the Helpdesk Team to set up a project to help clear up the backlog.  8/28/02 - Clarisa confirmed that the LSC will accept 5 numbers at one time.
	Melanie TT#9142799-undescriego- undle to defermine problem on LSE-N1386965694-58 FOtts Carlet XXXX lias an active mail islang for TT#ITN=xxxxxxxx/// Last LT#ITN=xxxxxxxx/// Last fixed name must match original for letter of agency	How many numbers can we Arr reguest information for when calling the OSS and Listings Help desk?
	7 08/13/02 650-622-9391:-CF TT#9142759unc unable to determit LSRN 13:666-650. Carief XXX flas main lising for LTM/TN=xxxxxxx ista inust for letter of agency for letter of agency	5 06/15/02 How many member request information calling the OSS and Help desk?

Updated 06/18/02

UNE-P Cer	Afternate Community issue. The reasons and methods to resolve can be different for each one. Each reject must be handled on an individual case have.	being asked to remove an old listing prior to submitting the new order. Per Clarisa, the Listings Help Desk can remove the old listing	1/12/02 - Jonathan stated DM is faxing their listing rejects to the Listing Help Deak for resolution. Jonathan will verify who the orders are being faxed to and advise Par.	9/25/92 - Teresa will ask Jonathan for an update.	9/27/02 – Jonathan advised issue should be closed.	CLOSE 9/12/02 — Jonathan will call Renee and she will work with him to determine the correct information that should go on the order	9726.02 — The address was built in the system. The installer when out and it was not a good address. The order was jep backed to AT&T. Order was re-issued with another address that	correct address with the customer PON M1385867283	19/10/02 – Cathy will thip with Jonathan Cathy did note that Jonathan is waiting on the customer to call AT&T back	10/24/02 - Jonathan has cancelled the order for 707-254-6267 PON# M1386667283. The customer	never responded to letter or phone call. Issue CLOSED.
	Assays a listings ideal. We re- issue the order, however we continue to receive a reject. We need to darffication how to resolve the listing rejects					11 G9/12/02 The AT&T CM team has re- submitted a rejected octable funes to Pacific with the revised information has their perfect and	the order continues to reject				

# Updated 06/18/02







FYI....

From:

TEMPLE, MELONIE (SWBT) [mailto:mt0902@sbc.com]

Sent:

Tuesday, September 03, 2002 12:51 PM

To:

Vanderpol, Rebecca L, NCAM; Burt, Phyllis S, CSCIO

Cc:

HUNTER, CHARLOTTE E (SWBT)

Subject:

FW: LOA 6059 Test Plans Updates 9/3/02 9:30 AM PST

Importance: High

**Becky** Phylliss.

Hi - attached are the updated TPs for 6059.

Mel

----Original Message-----

From:

HANSEN, DONALD R (SBCSI)

Tuesday, September 03, 2002 11:47 AM

To: HUNTER, CHARLOTTE E (SWBT); TEMPLE, MELONIE (SWBT)

Cc: KELSO, JOANIE (SBCSI); TRIMBOLI, JOHN A (SBCSI); HANSEN, DONALD R

(SBCSI)

Subject:

FW: LOA 6059 Test Plans - Updates 9/3/02 9:30 AM PST

Importance: High

Hi Charlotte and Mel.

Please share the 2 attached test plans for AT&T (PacBell) and let us know when they want to start, thanks!

<<3.06\_LOA\_PB\_10-21\_Order TP as of 08-28\_DataInProgress.xls>>

<<2.5\_LOA\_PB\_10-21 PreOrder TP as of 08-28\_DatainProgress.xls>>

보통, 100 전 : 100 (1981) (1982)	CLEC INFOR	RMATION	44.00
CLEC Name:		sumer (NLP Platform)	
Version:		LSOR 3.06	
OCN:		6059	
CCNA:		LOA	
ACNA (AECN):		LOA	
State(s):		CA	
Order/PreOrder:		Order	
TPID:	ATT	NLPPBORDT	
Date finalized:	8/28/2002		
Date Data Provided:	8/30/2002		
Target Test Date:	9/9/2002		
Target Prod Date:	10/21/2002		
Date Closed:			
TEST CASE SUMMARY			
Type and Activity	# of Test Cases		Sub Totals
Resale			
Activity N			
Activity C			
Activity D			
Activity T			
Activity V			
Activity W		Resale Total	0
Unbundled			
Activity N			
Activity C			
Activity D	2		
Activity T			
Activity V	5		
Activity R	8		
Activity W		UNE Total	15
CPO/UNE-P			
Activity N			]
Activity C			
Activity D			
Activity T			
Acitivty S	4		
Activity B	3		
Activity V			
Activity W		CPO/UNE-P Total	7

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue#	Status (Mark if Open, Blank if Closed)
1.1	REL67.SB.1.1.E			Migrate a UNE-L Small Business customer and port the number		Need TN & Address  ( Please refer Test Case # 1 of Test Case-AV and Test case #3 of Test Case-AV and Test case #3 of Test Plan)  (Also Please refer Test Plan)  (Also Please refer Test Plan)  BAN: 2725565277  TN: 408-243-5188  SA: 3155 Mauricia AV Santa Clara CA 95051  EU: Synergy Relocations		Pre-Order: Address validation by TN CSR Retrieval Order: PacBell Ack FOC 1B Jeopardy								
1.2	REL67.SB.1.2.E			Supp the above Order		Same TN as above Same as TC 1.1.		PacBell: Ack FOC SOC								
1.3	REL67.SB.1.3.E			Process a new StandAlone directory Listing Order for an AT&T (facility based) Small Business customer		Need TN (This TN need to have same NPANXX and Same address as Test Case #1.1) Same as TC 1.1	ACT=R	PacBell SADL: Ack FOC SOC								

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fall	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
1.4	REL67.SB.1.4.E			Process a new StandAlone directory Listing Order for an AT&T (facility based) Small Business customer		Need TN  (This TN need to have same NPANXX and Same address as Test Case #1.1)  BAN: 2725565277  TN: 408-243-5188  SA: 3155 Mauricia Av Santa Clara CA 95051  EU: Synergy Relocations	REQTYP=J ACT=R	PacBell SADL: REQTYP = "JB" ACT = "R" Ack FOC SOC								
1.5P	REL67.SB.1.5.P			Process a Migrate Order for a UNE-L Small Business customer and port the number		Need TN  Business BAN:2725565277  ACTL:PLALCA02W28 TN:650-326-0749 SA:935 Middlefield Rd Palo Alto CA 94301 EU: Paco Hunter	REQTYP=B ACT=V	PacBell: Ack FOC SOC								
	REL67.SB.1.6.P			StandAlone directory Listing Order for an AT&T (facility based) Small Business customer		Need TN TN:650-329-0010 SA: 1220 University Dr Menlo Park CA 94025 EU: Jill Vega	REQTYP=J ACT=R	PacBell SADL: Ack FOC SOC								
2.1	REL67.SB.2.1.E			Change Stand alone Directory Listing for an AT&T (facility based) Small Business customer (from std to nonpub)		Need TN & Address TN:650-329-0020 SA: 4 Maywood Ln Menlo Park CA 94025 EU: Mora Tora	REQTYP=J ACT=R	PacBell SADL : Ack FOC SOC								

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
2.2P	REL67.SB.2.2.P		·	Change Stand alone Directory Listing for an AT&T (facility based) Small Business customer (Change Listing Name)		Need TN & Address  TN:650-329-0030  SA: 444 High  Suit 250  Palo Alto CA 94301  EU: Debi Kahn	REQTYP=J ACT=R	PacBell SADL : Ack FOC SOC								
3.1	REL67.SB.3.1.E			Send a Loop Order Request to Disconnect a Loop as well as delete a directory listings for Small Business customer.			REQTYP=A ACT=D	PacBell LRDL Ack FOC SOC								
3.2	REL67.SB.3.2.E			Delete Stand Alone Directory Listing for an AT&T (facility based) Small Business customer		Need TN (This TN need to have same NPANXX and same address as Test Case #3.1) Same as TC 3.1	REQTYP=J ACT=R	PacBell SADL Ack FOC SOC								

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
3.3P	REL67.SB.3.3.P			Send a Loop Order Request to Disconnect a Loop as well as delete a directory listings for Small Business customer.	CA		REQTYP=A ACT=D	PacBell SADL Ack FOC SOC								
4.1	REL67.RE.4.1.E			Migrate a UNE-L Residence customer and port the number	CA	(Please refer Test Case # 2 of Test Case-AV and Test case # 4 of Test Cases -CSI of PreOrder Test Plan) Residence BAN: 2725564634 TN: 925-277-1619 SA: 129 Laredo Ct San Ramon CA 94583 EU: Gary & Julie Williams	REQTYP=B ACT=V	Pre-Order: Address validation by TN CSR Retrieval Order: PacBell LRDL (Loop Request with Port and DL) Ack FOC SOC			-					
4.2	REL67.RE.4.2.E	UNEP to UNEL		StandAlone directory Listing Order for an AT&T (facility based) Residence customer	CA	Need TN (This TN need to have same NPANXX and same address as Test Case #4.1) Same as TC 4.1	REQTYP=J ACT=R	PacBell SADL (Standalone DL): Ack FOC SOC								

5.1 REL67.PL.5.1.E	PC1N122 { Ver !	Fest Scenario/ Description	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	R E	Pass	Cancelled	Defect #	Issues	Issue#	Status (Mark if Open, Blank if Closed)
	Residen	ence customer and he number			Order: PacBell LRDL (Loop Request with Port and DL) Ack FOC SOC								
Totals	StandA Listing AT&T (	Alone directory g Order for an (facility based)	Need TN  (This TN need to have same NPANXX and same address as Test Case #5.1) Same as TC 5.1	ACT=R	PacBell SADL (Standalone DL) : Ack FOC SOC								
15	0						0	0	0			0	0

Test Case #	EZE Test Cases	PONS Ve	Test Boenerio Description	51	Thiservice Address! Class of Service	Racy Types Act Type	Expected Results	Actual Results	ä	20	Defect #	Issues	Issue #	Status (Mark II Open, Blank II Closed)
	REL67.RR.1.E		Process a 1 Way Restrict Order (Residence customer)		(Please refer Test Case # 8 of Test Casca-AV of PreOrder Test Plan and Test Case# 2 of Test Plan and Test Case# 2 of Test Plan Pre-Order Test Plan)  Pre-Order (CSI Inquiry) not applicable  Residence BAN:2735565030 LST:ANTCCA1 IDS0 TN: 925-754-6682 SA:4810 Fawn Hill Wy Antioch CA 94509 EU: Martin Dwyer		Ack FOC SOC							
2	REL67.RR.2.E		Process a 2 Way Restrict Order (Residence customer)	CA	Need TN & Address Residence BAN:2735565030 LST:ANTCCA11DS0 TN: 925-776-7648 SA:4631 Shetland Wy Antioch CA 94509 EU: Michael Borg		Ack FOC SOC							•
3	REL67.RR.3.E		Process a Restore Order ( Restoring a service ,which has 1 way restrict) (Residence customer)	CA			Order: Ack FOC SOC							

Test Case #	EZE Test Cased	PONE V	Test Scenerio Description	<b>6</b> T	TN/Service Address! Class of Service	ReqType/ ActType	Expected Results	Action Results	###	Satect #	issiles	lenie #	Status (Mark # Open, Blank if Classe)
4P	REL67.RR.4.P		Process a 1 Way Restrict Order (AT&T Note:Process a 1 Way Restrict Order of a Single Line Account) (Residence customer)	CA	Need TN & Address Residence BAN:2735565030 LST:SNFCCA12DS0 TN: 415-931-4750 SA:1533 Taylor San Francisco CA 94133 EU: Tony Balsam	REQTYP=M ACT=S	Order: Ack FOC SOC						
5P	REL67.RR.5.P		Process a 2 Way Restrict Order (AT&T Note :Process a 2 Way Restrict Order of a single line account) (Residence customer)	CA	Need TN & Address  Residence BAN:2735565030 LST:SNISCA15DS0 TN:408-238-2149 SA:3279 Palantino Wy San Jose CA 95135 EU: Dean Brule	REQTYP=M ACT=S	Order: Ack FOC SOC						
6P	REL67.RR.6.P		Process a Restore Order (Restoring a service of the Main Line of a single Line Account, which has 1 way restrict) (Residence customer)	CA	Need TN & Address Please refer to account Info of Pre-Order CSI (Test Case #: 1) and Pre-Order AV (Test Case #: 7) (Need a AT&T existing UNEP residence account, which has I way Restrict) Pre-Order(CSI Inquiry) not applicable Residence BAN:2735565030 LST:ANTCCA1 IDS0 TN: 925-753-5400 SA:2305 Ashford Ct Antioch CA 94509 EU: Jill Cass		Order: Ack FOC SOC						

Test Case # 7P	PZE Text Corest REL67.RR.7.P	PONE A	Process a Restore Order (Restoring a service of the Secondary Line of a Single Line Account, which has 2 way restrict) (Residence customer)		Need TN & Address	REQTYP=M ACT=B	Expedied Results Order: Ack FOC SOC	Actual Spenits	1	1	Cabacta	leeum:	lyane #	Status (No.4) ( Open, Glank II Classes)
Totals														
7			0	T					0	0	0 0		0	0

Test Case #	Total DTC's	Total Passed	Total Failed	Total TC's Blocked by Defects	Lotal Cancelled
Test Cases-UNE	15	0	0	0	0
Test Cases-CPO (UNE-P)	7	0	0	0	0

į

### Contact Info

Name	Telephone Number	Company	Job Title	Email Address	Additional Info
Don Hansen	925-824-7419	SBC	Test Coordinator	dh3762@sbc.com	
Melonie Temple	214-464-3967	SBC	OSS Account Manager	mt0902@sbc.com	
Charlotte Hunter	214-858-5014	SBC	OSS Support Manager	co2315@sbc.com	
Joanie Kelso	925-824-7586	SBC	CLEC Test Analyst	jk3123@sbc.com	
John Trimboli	924-823-1505	SBC	PB Order Backup	jt6478@sbc.com	
Phyllis Burt	973-644-6164	AT&T	Neg. Support	phyllissburt@ems.att.com	
llana Schiller	973-644-1331	AT&T	Neg. Support	ischiller@ems.att.com	
Becky Vander Pol	630-499-9370	AT&T	Access Management	vanderpol@att.com	
Alex P.Sace	612-277-0894	AT&T	Test Executor	alex.p.sace@accenture.com	
Mahesh Chagam	973-644-1872	AT&T	Test Executor	chagam@ems.att.com	
		-	·		
				1	
		<u> </u>			
	<u> </u>				

	CLEC INFORMATIO	N
CLEC Name:		r (NLP Platform)
Version:	LSPOR 2.5	
OCN:	6059	
CCNA:	LOA	
ACNA (AECN):	LOA	
State(s):	CA	
Trading Partner ID:	ATTNLPPBORDT	
Target Testing Dates:	9/9/2002	
Target Production Date:	10/21/2002	
Date Test Plan Finalized:	8/28/2002	·
Date Test Data Provided:	8/30/2002	
Date Test Plan Closed:	33223	
TEST CASE SUMMARY		
Type and Activity	# of Test Cases	Sub Totals
Basic PreOrder Scenarios		12
Address Validation	8	
TN Inquiry	2	
Feature/Service Availability		
Connecting Facility Assignment		
CLLI Inquiry		
NC/NCI Inquiry		
Scheduling Inquiry / Availability	2	
Pending Order Status Scenarios		
Order Status-Pending		
Provisioning Order Status Scenarios		(
Provisioning Order Status		
Customer Service Inquiries & Listing Scenarios		
CSR Inquiry	7	
Loop Pre-Qualification & Loop Qualification Scen	arios	
Loop Pre-Qualification Inquiry		
Loop Qualification Inquiry	3	
		22
	Test Plan Total	

### Test Cases-AV

Test Case #	LEPOR Severation Code	TENERS CHE	Test Sceneriol Courrentes	ST	Test Date	TXTyped TX6ce	Expected Results	Actual Results	1	i	Ĭ	Defect #	lasions	Instac S	Status (Hera I Open, Stank If Classes)
	UNEL						-								
1	A2		Address Validation by TN (Business customer)		Need TN & Address (Small Business)  Please Refer Test Case #1.1,1.2&1.3 and 1.4 of Order Test Plan and Test Case#3 of Test Cases-CSI of PreOrder Test Plan)  TN: 408-243-5188		Response-003 Address Match Found								
					SA: 3155 Mauricia Av Santa Clara CA 95051										. [
2	A2		Address Validation by TN (Residence customer)		(Please refer Test Case # 4.1 of CA-UNEL Order Test Plan & Test Case# 4 of Test Cases-CSI of PreOrder Test Plan) TN: 925-277-1619 SA: 129 Laredo Ct San Ramon CA 94583		Response-003 Address Match Found								
3	A2		Address Validation by TN (Residence customer)		Replacement Data Required TN: 510-222-8708 3269 Colusa Pinole CA 94564		Response-003 Address Match Found					1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			
4	A1		Address Validation by Address (Residence customer)		TN: 510-222-0213 4610 Whitesands Ct El Sobrante CA 94803		Response-003 Address Match Found								
5	A2		Address Validation by TN (Business customer)	CA	Need TN & Address (Small Business) TN:650-323-2239 529 Bryant Palo Alto CA 94301		Response-003 Address Match Found								

Test Cases-AV

												-
												Į
		i							П		П	١
												ı
									Н			
-					$\forall$	+	H	$\dagger$	Н	+	Ħ	١
					0			1		-	Н	I
						1						
					П	十	П	T	$\sqcap$	T	П	1
									П			I
						1			Н	1	П	l
												l
					H	十	$\dag \dagger$	+	+	+	$\vdash$	l
												l
					٥							l
		,				1						l
					0	+	${\sf H}$	+	H	+	+	1
					0	+	${\sf H}$	+	H	+	+	ł
					-	+	-	+	${\sf H}$	+	┼┼	1
					0	$\perp$	$\sqcup$	1	Ц	$\perp$	1	1
												١
												1
			,									١
						1			Ш			
					Ц	$\perp$	Ц	$\perp$	Ц	$\bot$	Ш	1
	pu	pur	멑						П			l
	P.	For	g.				П		П			į
	atch	atch atch	at ch		П				Н	-		ı
	nse- Ns M	- SW St	- S S S							1		l
	Spo	dres	ode page									l
	LocationIng Response-003 uiry:validat Address Match Found eCivicAddre ss	Please use the account Info of LocationIng Response-003 UNEP Order Request (Test Case uiry::retireve Address Match Found Case #: 1) Pre-Order (CSI Inquiry) not applicable TN: 925-733-5400 SA:2305 Ashford Ct Antioch CA 94509	(Multiline Account)  Locationing Response 003  UNEP Order Test Case #1 of CA-july; retrieve Address Match Found UNEP Order Test Plan)  Pre-Order Test Plan)  Pre-Order (CSI Inquiry) not applicable  TN: 925-754-6682  S.A.4810 Fawn Hill Wy  Antioch CA 94509		╁	+	╁┼	+	Н	+	$\vdash$	ł
	LocationInq uiry::validat eCivicAddre ss	LocationInq uiry:retrieve ByServiceId	trien ricel									Ì
	catior y∷val ivicAc	cation Fire Serv	Sen				$  \  $		Н			l
	ਤ ∄ %	Lo By	By Er C		Н	-	$\vdash$	+	Н	+	$\vdash$	ł
		St St	(Muttiline Account) (Please refer fest Case # 1 of CA uity::retieve (Please refer fest Case # 1 of CA uity::retieve UNEP Order Test Plan and Test ByServiceld Case# 2 of Test Case# CSI of PreOrder Test Plan) Pre-Order (CSI Inquiry) not applicable TN: 925-754-6682 SA.4810 Fawn Hill Wy Antioch CA 94509				П		$  \  $			
		Please use the account into of UNEP Order Request (Test Cas # : 6) and Pre-Order CSI (Test Case # : 1) Pre-Order (CSI inquiry) not applicable TN: 925-753-5400 SA:2305 Ashford Ct Antioch CA 94509	(Mutitine Account) UNEP Order Tast Case #1 of UNEP Order Tast Plan and Te Case#2 of Test Case#CSI of PreOrder Test Plan) Pre-Order (CSI Inquiry) not applicable TN: 925-754-6882 SA.4810 Favn Hill Wy Antioch CA 94509		Н				-			ĺ
	840 Vallejo San Francisco CA 94133	Please use the account Info UNEP Order Request (Test Case #: 1) Pre-Order (CSI Inquiry) not applicable TN: 925-753-5400 SA:2305 Ashford Ct Antioch CA 94509	essent Solvy Solvy				П					l
	¥   66	ase use the account EP Order Request () and Pre-Order CS a # 1) Order (CSI Inquiry) kizable 2205 Ashford Ct Antioch CA 94509	(Multiline Account) (Please refer Tas Pau UNEP Order Tast Pau Caset 2 of Test Cases- PreOrder Tast Plan) Pre-Order (CSI Inquiry) applicable TN: 925-754-6882 SA.4810 Fawn Hill Wy Antioch CA 94509								1	l
	) 8	Si Deal	SSII SSII									١
	Se S	rder trader (C ar	a Ac refer refer of T of T fer (C fer ch (									l
	840 Vallejo San Franci:	Please use the account INEP Order Request # : 6) and Pre-Order Case # : 1) applicable applicable TN: 925-753-5400 SA:2305 Ashford Cf Antioch CA 945	(Multiline Account) (Mease refer 5st CR UNEP Casse refer Test CR Casse 2 of Test Cas PreOrder Test Plan) Pre-Order (CSI Inqui applicable TN: 925-754-6692 SA.4810 Fawn Hill V Antioch CA 9450				1					
	S 240				Ц	_	Ц	$\perp$	Ц	$\perp$	Ц	4
	ర్	ర	ర		Ц	$\perp$	Ц		Ц	$\perp$	Ц	
	Address Validation by Address (Residence customer)	Address Validation by TN (Residence customer)	Address Validation by TN (Residence customet)									
	ation	ustor ustor	nston nston									
	alid se cu	Dia o			П							
	ass denc	SS Jep	r ssa									
	Address Address (Residen	Address Validation by TN (Residence customer)	Resi Add									١
	<u> </u>	<u> </u>	, F 3		H	$\dagger$	H	$\top$	H	$\top$	11	1
					Н	+	H	+	$\dashv$	+	${+}$	-
					0							
۵				1	†+	+	H	+	H	+	††	1
UNEP	¥	<b>3</b>	₹									ļ
5					Ц	_	Ш	1	Ш	$\perp$	Ш	
					H							
	9	<b>^</b>	ω	100	<b> </b>							ļ
	I			<b>.</b>	Ш	-		-				Ì

### Telephone Number Inquiry

Test Case#	LSPOR Scenario Code	TXNUM	Date	Test Scenario/ Description	ST	Test Data	TXType/ TXAct	Expected Results	Actual Results	Faii	Pass	Closed	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
	UNEP						-									
1	B1			Telephone Number Inquiry, Scenario #2: Specific TN-Validated Address (Inquiry/Reservation) (Residence		Exist.TN: 415-362-1191 New TN: 415-362-1193 SA: 285 Geary San Francisco CA 94102	TelephoneN umberAssig nment::rese rveOrSelect TNsNonRan ged	Successful								
2	B1			Customer) Telephone Number Inquiry, Scenario #2: Specific TN-Validated Address (Inquiry/Reservation) (Residence Customer)		Exist TN: 415-553-2120 New TN: 415-553-2244 1970 Harrison Apt A San Francisco CA 94107	TelephoneN umberAssig nment::rese rveOrSelect TNsNonRan ged	Successful								•
Totals																
2					ļ					0	0	0	0		1	1
					<u> </u>						Ь	╁		<b></b>		
·					-						<b>├</b> ─	╄			ļ	
					├	<u></u>					├	+			<u> </u>	
			<u> </u>				<del></del>			<del> </del>	<del> </del>	$\vdash$	<del> </del>	<del> </del>		
<u> </u>		<del> </del>	-	<b></b>						$\vdash$	<del>  -  </del>	<del>                                     </del>			<b></b>	
											t	$t^-$		<b></b>		
l										1		1		1		
										Γ						
			L							L	<u> </u>	<u> </u>				
			L		ļ					ļ	↓_	ـــ				
			<u> </u>		L					↓	<u> </u>	<del> </del>		<u> </u>		
ļ		ļ	ļ	_,	<u> </u>		<b></b>				├	<del> </del>	ļ			
ļ			ļ				<b></b>			-	├	<del> </del>				
	L		L	<u> </u>	L	1	l				┖	ــــــــــــــــــــــــــــــــــــــ	1	L	I	

### Feature Availability

	LSPOR Scenario Code	TXNUM	Test Scenario/ Description	ST		TXType/ TXAct	Expected Results	Actual Results	Fell	Pass	Carrelled	Defect#	issues	issue #	Status (Mark If Open, Blank If Closed)
1	D1		Scheduling Inquiry/Availability Scenario - Due Date - Numbered Address (Due Date Available) (Residence Customer)		315 Geary San Francisco, CA 94102	Appointmen tScheduling: :reserveOrS elect	Response 027- Transaction Successful								
2	D1		Scheduling Inquiry/Availability Scenario - Due Date - Numbered Address (Error/Unavailable Due Date) (Residence Customer)	CA	325 California San Francisco, CA 94104	tScheduling: :reserveOrS elect	Response 027- Transaction Successful								
Totals															
2		0					-		0	0	0	0		0	0
			 	_		ļ									
		-													
												******			
<del></del>			 	$\vdash$		<del> </del>			-		-				
										<u> </u>					
			 	$\vdash$		<del> </del>			_	$\vdash$	$\vdash$				
						<u> </u>									
				<u> </u>											
·				$\vdash$		<del> </del>			<del>                                     </del>	$\vdash$	$\vdash$			<u> </u>	
						ļ									
	-			$\vdash$						$\vdash$	$\vdash$				
	l		 l	1	1	1	i	I .	l .	1	1		1	ı	I

### Customer Service Record Inquiry

Test Case		TKNUM	Cate	Test Scenarios Discription	ST	Test Data	TXType/ TXAct	Expected Passits.	Actual Results	Į,	ž	å	Defect #	Issues	tsus#	Status (Mark if Open: Stank if Closed)
	UNEP															
1	- M1			CSI/Listing Query (CSR) (Residence Customer)		(Please refer Test Case # :7of Test Cases-AV of PreOrder Test plan) Pre-Order (CSI Inquiry) not applicable TN: 925-753-5400 SA:2305 Ashford Ct Antioch CA 94509	erviceInform									
2	M1			CSI/Listing Query (CSR) (Residence Customer)		(Please Refer Test Case # 8 of Test Cases-AV of PreOrder Test Plan) Pre-Order (CSI Inquiry) not applicable TN: 925-754-6682 SA:4810 Fawn Hill Wy Antioch CA 94509	CustomerS erviceInform ation::retriev e	Transaction								
	UNEL		v.													

### Customer Service Record Inquiry

									,						
3	M1		CSI/Listing Query	CA	Need TN & Address		Response 027-								
			(CSR)			erviceInform					1				
						ation∷retriev	Successful								
1 , 1			(Business Customer)		Please Refer Test Case	е					- 1				
1 1					#1.1,1.2&1.3 and 1.4 of Order				1 1		-				
1					Test Plan and Test Case#1 of				1 1						
1 1					Test Cases-AV of PreOrder Test				1						l
1					Plan)										
1 1						ļ									
1 !					TN: 408-243-5188						-				
i i					SA: 3155 Mauricia Av	i				1	- 1				
1 1		İ			Santa Clara CA 95051										
1 1					EU: Synergy Relocations				1		- 1				
1 1		•			Lo. Cyrieigy Neiocatoris	1					- 1				
						•									
4	M1		CSI/Listing Query	CA	(Please refer Test Case # 4.1 of	CustomerS	Response 027-		$\Box$		$\dashv$				
			(CSR)			erviceInform									
1 1			(,			ation::retriev	Successful				ı				
1			(Residence		of PreOrder Test Plan)	е		1			i	:			
			Customer)		· · · · · · · · · · · · · · · · · · ·	1									
1					TN: 925-277-1619										
j i					SA: 129 Laredo Ct										
1 !					San Ramon CA 94583	l					- [				
			-		EU: Gary & Julie Williams										ľ
1 1	-					İ									
5	M1		CSI/Listing Query	CA	Replacement Data Required		Response 027-					, , , , , , , , , , , , , , , , , , , ,			
1			(CSR)			erviceInform			1		ļ			'	
					3269 Colusa	ation∷retriev	Successful				- 1				
1			(Residence		Pinole CA 94564	е									
			Customer)												
6	M1		CSI/Listing Query	CA			Response 027-								
1			(CSR)		TN: 408-241-4644	erviceInform	Transaction				- 1				
					837 Pomeroy Av	ation∷retriev	Successful				- 1				
			(Residence		Apt 12	е					ı				
			Customer)		Santa Clara	[					- 1				
					CA 95051	1									
											- 1				
L !			L							L_l	1		l.		

### Customer Service Record Inquiry

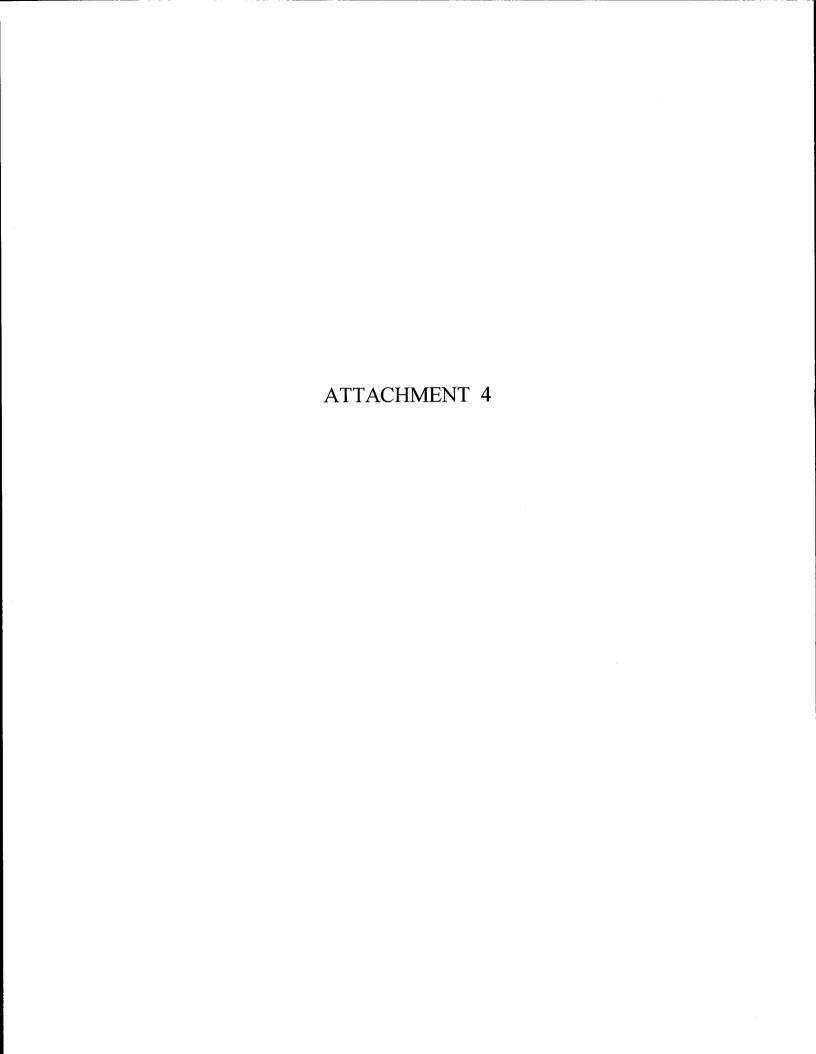
7	M1	1		CSI/Listing Query	CA	Need TN & Address	CustomerS	Response 027-								
į.	l			(CSR)	l	(Small Business)	enviceInform	Transaction							l l	1
İ	l		l	(0014)	l	(Ornali Dusiliess)	erviceInform ation::retriev	O 6 1								ı
1	l		İ		l .	i · · · · · · · · · · · · · · · · · · ·	auontreulev	Successiul								1
1	l		ļ	(Business Customer)	1	(Prefered Multiline account)	e									1
	l		1		1		İ									1
1	l		l	i	1		1									1
	l		l	1	1	DTN 540 000 0540	1		, ,							1
1	<b>!</b>	<b>,</b>	1			BTN: 510-223-6546	Į.		1	, '		1				
l			l			WTN: 510-223-6500	1		į							i
1	l		1			2807 Doidge Av	1			Į						i
	l	ŀ	i .	1		Pinole CA 94564	1			l						i
1				i	1	1 11000 07 34304	1			ŀ	1					i l
															***************************************	
Totals																
ŀ		1		l	ŀ			<u> </u>	<u> </u>							l .
7		0	1		1		T			0	0	0	0		0	0
<del></del>		<u> </u>	1	<b>+</b> -	<del>†                                      </del>		<del>                                     </del>				Ť					
$\vdash$	-	<b> </b>	+		<del> </del>	<u> </u>	+			$\vdash$						
		İ	<u> </u>		1					L						
l	L	<u> </u>	<u> </u>			1								l		įi
		<b>!</b>	1		1		<u> </u>			<b>—</b>		$\vdash$		· · · · · · · · · · · · · · · · · · ·		
<u> </u>	<del> </del>		-	<del>                                     </del>	<del>-</del>		<del>                                     </del>	<del></del>		-	$\vdash$	$\vdash$	<del></del>			
		L	<u> </u>		<b></b>		<u> </u>									
			İ								L					i
		]	[				1				П					
<b></b>					1				-	1						
		<del>                                     </del>	+	<del>                                     </del>	1		+			_	-	$\vdash$		<u> </u>		
			-	<u> </u>	<b>⊢</b> —						_	L				
L	<u> </u>			L			1				i					L
					1				•							
	1		1		T				1							
	<b>-</b>		<del>                                     </del>		+		<u> </u>			├──	-	-		<del>                                     </del>		
$\vdash$		<b></b>	┼	<del></del>			<del></del>				-					
	ļ		ļ		1		<b>.</b>				╙	$oldsymbol{oldsymbol{\sqcup}}$				
	<u> </u>						<u> </u>					L				
		ľ			1		1			<u> </u>				1		
<b></b>			1	<u> </u>	+	<del> </del>	<b>†</b>	<del>                                     </del>	<del> </del>	<del> </del>		$\vdash$		<u> </u>		
<u> </u>	ļ		<del> </del>				-			<u> </u>	-	-				
			<u> </u>				1			L				l		
					L	<u> </u>	1	l	1	"	1					1
	i				T		1	1	·							
<b>-</b>	<del></del>	<del>                                     </del>	<del>                                     </del>	<del>                                     </del>	<del>                                     </del>		1			$\vdash$	<del> </del>	t		<del></del>		
<b></b>	<b>-</b>	<b>.</b>	1		<del></del>		<del> </del>	<del> </del>			$\vdash$					·
			<b></b>				<b></b>				<u> </u>	L				
	L		L						L	L	L [					
									1		Τ					
	t		<del>                                     </del>	†	<del>                                     </del>		<u> </u>	t	† <del></del>		1			<b></b>		
<u></u>	<del></del>		├	<del> </del>	1		+	· · · · · · · · · · · · · · · · · · ·			-	$\vdash$				
	<b></b>	ļ	<b></b>	<u> </u>	_		<u> </u>			L						
	1				<u></u>				1			L :		1		
					1							T				
	<u> </u>							<u> </u>	<del></del>	1	1		L	L		

### Loop Qualification

Test Case #	LSPOR Scenario Code	TXNUM	Care	Test Scenariol Description	ST	Test Data	TXType TXAci	Expected Results	Actual Results		2		Defect #	house	issue #	Status (Mark II Open Blank II Chees)
1	H1			xDSL Loop Qualification PreOrder response (Residence Customer)		Replacement Data Required 510-222-8708 3269 Colusa Pinole CA 94564	cation::retrie veLoopInfo	Successful								
2	Н1			xDSL Loop Qualification PreOrder response (Residence Customer)		650-322-5224 864 Lytton Av Palo Alto CA 94301	cation::retrie vel.oopinfo	Successful								
3	H1		:	xDSL Loop Qualification PreOrder response (Residence Customer)		510-222-0161 5558 Deer Run El Sobrante CA 94803	cation::retrie veLoopInfo									
COLUMN												****				
3		0								0	0	0	0		0	0
L										_						
<u> </u>										$\vdash$						
					ļ											
					₩						H			-	<b></b>	
ļ	<del>  </del>		-		-						<del> </del>					
					_		ļ	<u> </u>		_	-					
					<del> </del>						$\vdash$				<b></b>	
											<u> </u>					
			-				ļ				$\vdash$				<del> </del>	
	$\vdash$			<del></del>						<del> </del>	<del> </del>					
	ļ				<u> </u>						$\vdash$	H		ļ	<b></b>	
					$\vdash$			<b></b>			<del> </del>	-				
					_		<b></b>	1		T	Ι			<u> </u>		
			L			<u> </u>	L	!	l	L	L	$\Box$			L	

### Contact Info

Telephone Number	Company	Job Title	Email Address	Additional Info
925-824-7419	SBC	Test Coordinator	dh3762@sbc.com	
214-464-3967	SBC	OSS Account Manager	mt0902@sbc.com	
214-858-5014	SBC	OSS Support Manager	co2315@sbc.com	
925-824-7586	SBC	CLEC Test Analyst	jk3123@sbc.com	Primary
415-542-3475	SBC	PB Pre-Order Backup	wh1894@sbc.com	
973-644-6164	AT&T	Neg. Support	phyllissburt@ems.att.com	
630-499-9370	AT&T	Access Management	vanderpol@att.com	
612-277-0894	AT&T	Test Executor	alex.p.sace@accenture.com	
973-644-1872	AT&T	Test Executor	chagam@ems.att.com	



From: KELSO, JOANIE (SBCSI) [mailto:jk3123@sbc.com]

Sent: Friday, October 18, 2002 12:24 PM To: 'geoffrey.v.schilz@accenture.com'

Cc: Willard, Walter W (Walt), NCAM; TEMPLE, MELONIE (SWBT); Webber, Rebecca L,

NCAM; HUNTER, CHARLOTTE E (SWBT); Schiller, Ilana B, CSCIO;

alex.p.sace@accenture.com

Subject: RE: re-sent PBC LOS Test Case UNEL 1.2 v3 - status

3.06\_LOA\_PB\_10-21\_ Order TP as ...

retest successful.

FOC and SOC on their way to you.

thanks so much.

Joanie Kelso Business Manager

Wholesale Integrated Test - CLEC Test, Pacific Region

E-mail: jk3123@msg.pacbell.com Office Number: 925.824.7586

This e-mail and any files transmitted with it are the property of SBC Communications and/or its affiliates, are confidential, and are intended solely for the use of the individual or entity to whom this e-mail is addressed. If you are not one of the named recipients or otherwise have reason to believe that you have received this message in error, please notify the sender at 925.824.7586 and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing or copying of this e-mail is strictly prohibited.

### ----Original Message-----

From: geoffrey.v.schilz@accenture.com

[mailto:geoffrey.v.schilz@accenture.com]

Sent: Frid

Friday, October 18, 2002 6:49 AM

To:

KELSO, JOANIE (SBCSI)

Cc:

wwillard@att.com; TEMPLE, MELONIE (SWBT); vanderpol@att.com; HUNTER,

CHARLOTTE E (SWBT); ischiller@att.com; alex.p.sace@accenture.com

Subject: re-sent PBC LOS Test Case UNEL 1.2 v3

Joanie,

I have sent a version 3 of test case 1.2 your way.

Pon: C2300702779

(See attached file: ca\_Irdl\_supp\_1.2.txt)

(See attached file: 3.06\_LOA\_PB\_10-21\_Order TP as of 10-15-02 PM.xls)

Regards,

Geoff Schilz

Accenture: Launch-Now Service

Office: 612.277.3378 Mobile: 952.210.6419 Octel: 27/73378

This message is for the designated recipient only and may contain privileged, proprietary, or otherwise private information. If you have received it in error, please notify the sender immediately and delete the original. Any other use of the email by you is prohibited.

# **CLEC INFO**

	CLEC INFO	RMATION	
CLEC Name:		sumer (NLP Platform)	
Version:		LSOR 3.06	
OCN:		6059	
CCNA:		LOA	
ACNA (AECN):		LOA	
State(s):		CA	
Order/PreOrder:		Order	
TPID:	AT	TNLPPBORDT	
Date finalized:	8/28/2002		
Date Data Provided:	8/30/2002		
Target Test Date:	9/9/2002		
Target Prod Date:	10/21/2002		
Date Closed:			
TEST CASE SUMMARY			
Type and Activity	# of Test Cases		Sub Totals
Resale			
Activity N			
Activity C			
Activity D			
Activity T			
Activity V			
Activity W		Resale Total	0
Unbundled			
Activity N			
Activity C			
Activity D	2		
Activity T			
Activity V	5		
Activity R	8		
Activity W		UNE Total	15
CPO/UNE-P			
Activity N	ļļ		
Activity C			
Activity D			
Activity T			
Acitivty S	4		
Activity B	3		
Activity V			
Activity W		CPO/UNE-P Total	7
	Test Plan T	otai	22

Test Case#	E2E Test Case#	PON#	Ver	Test Scenarior Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Ffail	Pass	Carroelled	Detect #	Issues	lesue #	Status (Mark II Open Slank If Closed)
1.1	REL67.SB.1.1.E	C1300702779	1	Migrate a UNE-L Small Business customer and port the number		Need TN & Address  ( Please refer Test Case # 1 of Test Case-AV and Test case #3 of Test Cases -CSI of PreOrder Test Plan)  (Also Please refer TestCases 1.2 & 1.3 , 1.4 of Order Test Plan)  BAN: 2725565277  ACTL: SNTCCA11W11  TN: 408-243-5188  SA: 3155 Mauricia AV Santa Clara CA 95051  EU: Synergy Relocations	REQTYP=B ACT=V	Pre-Order: Address validation by TN CSR Retrieval Order: PacBell Ack FOC 1B Jeopardy	Reject 10/7 11am - pacbell gave New CLLI: SNTCCA11W11 Supp sent to Lsam 10/7 12:45pm Missing FN1 - Reject 10/7 sent a supp again 10/7 4:50pm PBC Sent Complete on this Test Case instead of Jeopardy. (Can not do below Test case)		×					
			2		Т				10/8 10am Illana sent a							
			3													
	REL67.SB.1.1.E	C2300702779	1						10/8/02 FOC and Jeopardy processed (jk)							
1.2	REL67.SB.1.2.E	C2300702779 C2300702779	3	Supp the above Order	CA	Same TN as above Same as TC 1.1.	REQTYP=B ACT=V	PacBell: Ack FOC SOC	10/15/02 order not received as of 4:25pm PT (jk) 10/16/02 PB test environment issue prevented order from processing. 10/17/02 PB test environment issue resolved. Request retest. 10/18/02 FOC and SOC processed.		×					

1.3	REL67.SB.1.3.E	C1308325356	Stan Listi AT&	cess a new IndAlone directory ting Order for an AT (facility based) all Business customer		ACT=R	PacBell SADL: Ack FOC SOC	sent to Lsam 10/8 12:22pm 10/8/02 FOC and SOC processed (jk)	×			
1.4	REL67.SB.1.4.E	C1302620792	Stan Listi AT&	cess a new IndAlone directory Iting Order for an ST (facility based) all Business customer		REQTYP=J ACT=R	PacBell SADL: REQTYP = "JB" ACT = "R" Ack FOC SOC	10/10/02 FOC and SOC processed (jk)	×			
1.5P	REL67.SB.1.5.P	CPBCG00SLM1	for a Busin port	cess a Migrate Order ( a UNE-L Small iness customer and t the number	Business BAN:2725565277 ACTL:PLALCA02W28 TN:650-326-0749 SA:935 Middlefield Rd Palo Alto CA 94301 EU: Paco Hunter	REQTYP=B ACT=V	PacBell: Ack FOC SOC	9/10/02 Fatal Errors: LS0729 DFDT valid entries: HHMMAM, HHMMPM, HHA, HHP, AM, PM; MM = 00 or 30 LS0738 BAN not found on BANFILE (jk)				
		CPBCH00SLM1	1		Need TN TN:650-329-0010 SA: 1220 University Dr Menlo Park CA 94025 EU: Jill Vega			9/17/02 Test evironment issues needs new PON	×			

1.6P	REL67.SB.1.6.P	CPBCJ00SLM1  CPBCJ00SLM1  CSADL000001	1	Process a new StandAlone directory Listing Order for an	CA	Need TN & Address  TN:650-329-0020 SA: 4 Maywood Ln Menlo Park CA 94025 EU: Mora Tora  Need TN & Address  TN:650-329-0030 SA: 444 High Suit 250 Palo Alto CA 94301 Need TN & Address (Please refer Testcases 3.2)  BAN:2725565277	ACT=R	PacBell SADL: Ack FOC	9/17/02 Fatal Error: CR1002 PRODUCT NOT IN CONTRACT (Requires Table update) 918/2002 FOC and SOC  9/10/02 FOC and SOC processed			
<b>1</b>	PULSY SB 2 1 E	C3855432100 C2865432101		AT&T (facility based) Small Business customer Change Stand alone Diffectory Listing for at AT&T (fucility based) Small Business Listamor (from sid is morph)	CA	ACTL:ELSBCA11W04 ECCKT:47LXQU019010-111PT LTN: 510-243-0622 (Published) Listing Address: Next: T1 3 Address TN:E50-579-0028 GA 1 Mayerod Lit Morio Part GA 9-8028 Etteting: LTN:1 STXC=01, ETY=LMIL EX LIFTORM	ACTHR	Pacifieli SADI.	10/15/02 FOC and SOC producted	X		
2.2P	REL67.SB.2.2.P	CPBC0000SC1	1	Change Stand alone Directory Listing for an AT&T (facility based) Small Business customer (Change Listing Name)		Need TN & Address TN:650-329-0030 SA: 444 High Suft 250 Palo Alto CA 94301 EU: Debi Kahn	REGTYP=J ACT=R	PacBell SADL : Ack FOC SOC	9/10/02 Fatal Errors: CR006 Attempt to delete non- existent listing. CR019 In side of change is invalid because out side of change is invalid. (jk) I fixed our database to mirror your LACT O Debra Kahn. Please resubmitt (jk)	×		

		CPBCA000SC1	1					9/11/02 FOC and SOC processed.				
								9/12/02 I need follow-up on SOC notification (jk). System was coming down for the evening, just about time				
	RELEVER LIE	C0178980001	1	Send a Loop Order Request to Disconnect a Loop as well as direct or directory littings for Small Rutiness Gasterier	Naced TN 8 Address (Planes rater Performent 3.2.)  BAN 2735065577  ACTL ELSPICATIONAL ECONT 471 X DID 19010-1111P1 LTP 510-24545022 (Published) Listing Address SA 37252 Column Planes CA 94554 EL) Filiza Plumbing	REGITYPEA ACITED		90/9/02 FOC and BISC: processed (g.)				
12	PRL69 \$6.2 2.E	.C11177RF9960		Delete Stand Alone Directory Listing for an AT&T (facility based) Small Business oustamer	Need Th  (This Th results have same thinkers and such account the same trains account to the same trains are trained to the same trained to the same trained trained to the same trained train	REGIVES ACT-R	Puchell BADL Auk F.XX SCC	BANAZOEE FOX. and SEX. provensed (Pd)				
3.3P	REL67.SB.3.3.P	CLRDL000001		Send a Loop Order Request to Disconnect a Loop as well as delete a directory listings for Small Business customer.	Need TN  BAN:2725565277  ACTL:ELSBCA11W04 ECCKT:47LXQU019010-112PT LTN: 510-222-1500 (Published) Listing Address: SA:3223 Blume Dr Suit 225 Richmond CA 94803 EU: Jamie-Realtor Lake	ACT=D		9/10/0902 PON not received (jk)	×			

		CLRDP000001 CLRDR000001	1				9/23/02 noted different ECCKT sent. Geoff will send new PON (jk) 9/23/02 FOC and SOC processed			
	REL67.RE 4.1.E	C.ESSEVESIS		Residence customer and part the number	Please refer Test Carry 8.2 of Test Cases AV and Yest Crear 8.2 of Yest Cases CSE of ProCrear Test Photo Peeddence EAN 2722554634 CTL BERNICATONYTS IN 262-277-16118 OA 1991 and CT San Remon CA 56563 CO Carry 4. July Villiania.	Administration by TN CSR Retrieval Cross, Pacified LRIDL (Loop Respect with Port and DL) Ack FOCC SCC	10/652 fatal error: CR001 Another main listing already excelled for [TNTN=6552721516.] Fels data issue. Table update. (IIC) 10/602 FOC and SCC processed (IIC)	*		
\$2	PECSTAL ASSE	G222778589Q UNEP		Process o new Standalour directory Listing Order for an ATAT (facility beaut) Residence customer	Chief TN  (This TN need to have earns NPANEX and earns address as The Case Aff 1)  This 926-277-3126  SA 128 Lancio Cl  See Rango CA 94583  ED: Cary & Julie Williams		106/2007 FOC and SCC.	x		

Test Cases -UNEL

		-
		c
		0
		0
*		15
+ 5		-
Sent to Lean can foldy  Self-time  Existing  E		
1		
And the second s		
Maria Maria		+
Section AVE. Teaming UNKER as only section for as only section for as only section for as offer Team and AVE as offer to the as as of the as as offer to the as as offer to the as as offer to the as as offer to the as as offer to the as as offer to the as as of the as as offer to the as as offer to the as as offer to the as as offer to the as as offer to the as as offer to the as as of the as as	7	
an Arth Louising only facing the Control of the Control	4.4	
	Dr. 116 pilk 2150 Or. 222 substantial Surfrens march 5 for m	
7		-
Manuface (1989) Manuface ATATIONALITY INSTANT		
	Artar Gentley base	
****	1 4 3	55
Additional and the second seco		1
Test Planets		
2775 W. 1975		
120 H		$\perp$
a a	Totals	15

Test Case#	EZE Test Case#	PONE	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	RegType/ ActType	Expected Results	Actual Results	#	i	Campaign	Defect #	issues	issue#	Status (Mark if Open, Diene if Closed)
1	REL67.RR.1.E	C1301826677	1	Process a 1 Way Restrict Order (Residence customer)	CA	Need TN & Address (Please refer Test Case # 8 of Test Cases-AV of PreOrder Test Plan and Test Case# 2 of Test Cases-CSI of PreOrder Test Plan)  Pre-Order (CSI Inquiry) not applicable Residence BAN:2735565030 LST:ANTCCA11DS0 TN: 925-754-6682 SA:4810 Fawn Hill Wy Antioch CA 94509 EU: Martin Dwyer		Order: Ack FOC SOC	10/10/02 FOC and SOC processed (jk)		X					
*	RELET RP 2.E	C1304269955		Process a 2 Way Restrict Code (Residence customer)	CA		REGT (PHM ACTHS	Order Ack FOC 6000	10/18/02 PDC and SOC processed (jk)		×					
3	REL67.RR.3.E	C1327687352		Process a Restore Order (Restoring a service, which has 1 way restrict) (Residence customer)	CA	Need TN & Address  (Need a AT&T existing UNEP residence account, which has 1 way Restrict) Residence BAN:2735565030 LST:BRWDCA12DS0 TN: 925-516-4108 SA:1391 Arlington Wy Brentwood CA 94513 EU: Michelle Todd		Order: Ack FOC SOC	10/9/02 FOC and SOC processed (jk)		x					

4P	REL67.RR.4.P	SPBCE000001	1	Process a 1 Way Restrict Order (AT&T Note:Process a 1 Way Restrict Order of a Single Line Account) (Residence customer)	CA		J	Order: Ack FOC SOC	9/9/02 FOC and SOC processed (jk)	x			
5P	REL67.RR.5.P	SPBC0000002		Process a 2 Way Restrict Order (AT&T Note :Process a 2 Way Restrict Order of a single line account) (Residence customer)	CA		l	Order: Ack FOC SOC	9/9/02 FOC and SOC processed.  Please note DDD=Sunday is not allowed, in production the next avail business 11/4/02 would have been assigned. (jk)	x			
6P	REL67.RR.6.P	RPBC0000001	1	Process a Restore Order (Restoring a service of the Main Line of a single Line Account, which has 1 way restrict) (Residence customer)	CA	Need TN & Address Please refer to account Info of Pre-Order CSI (Test Case #: 1) and Pre-Order AV (Test Case #: 1) and Pre-Order AV (Test Case #: 7) (Need a AT&T existing UNEP residence account, which has 1 way Restrict)  Pre-Order(CSI Inquiry) not applicable  Residence BAN:2735565030 LST:ANTCCA11DS0 TN: 925-753-5400 SA:2305 Ashford Ct Antioch CA 94509 EU: Jill Cass		Order: Ack FOC SOC	9/9/02 FOC and SOC processed (jk)	x			

7P	REL67.RR.7.P	RPBC0000002	•	Process a Restore Order (Restoring a service of the Secondary Line of a Single Line Account, which has 2 way restrict) (Residence customer)	CA		I	Ack FOC SOC	9/9/02 FOC and SOC processed.  Please note DDD=Sunday is not allowed, in prodeution the next avail business 11/4/02 would have been assigned. (jk)		X				
					<u> </u>										
L			<u> </u>		L		l								
Totals															
<u></u>			ļ.,		<u> </u>	1			1		<del> </del> _	<u> </u>			
			7	<u> </u>		L	<u> </u>	L	<u> </u>	_0_	<u> </u>	0	0	 	0

		Passed	Failed	Blocked by Defects	Calibell
Test Cases-UNE	15	15	0	0	0
Test Cases-CPO (UNE-P)	7	7	0	0	0
					-
				l	

## Contact Info

Name	Telephone Number	Company	Job Title	Email Address	Additional Info
Don Hansen	925-824-7419	SBC	Test Coordinator	dh3762@sbc.com	
Melonie Temple	214-464-3967	SBC	OSS Account Manager	mt0902@sbc.com	
Charlotte Hunter	214-858-5014	SBC	OSS Support Manager	co2315@sbc.com	
Joanie Kelso	925-824-7586	SBC	CLEC Test Analyst	jk3123@sbc.com	
John Trimboli	924-823-1505	SBC	PB Order Backup	jt6478@sbc.com	
Phyllis Burt	973-644-6164	AT&T	Neg. Support	phyllissburt@ems.att.com	
Ilana Schiller	973-644-1331	AT&T	Neg. Support	ischiller@ems.att.com	
Becky Vander Pol	630-499-9370	AT&T	Access Management	vanderpol@att.com	
Alex P.Sace	612-277-0894	AT&T	Test Executor	alex.p.sace@accenture.com	
Mahesh Chagam	973-644-1872	AT&T	Test Executor	chagam@ems.att.com	
	<del> </del>		<del> </del>	<del> </del>	<del> </del>
<del> </del>	<del> </del>	<del> </del>		<del> </del>	<del> </del>
<del></del>	<del> </del>				<del> </del>
		T			
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	!
		<u> </u>	<u> </u>	<u> </u>	
<u> </u>	<u> </u>	<u> </u>			
			<u> </u>		
	<u> </u>		<u> </u>	<u> </u>	<u> </u>
L				<u> </u>	
	<u> </u>			<u> </u>	
		<u> </u>	<b>_</b>		
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
			ļ	<u> </u>	
	<u> </u>		<b></b>		
L	<u> </u>		<u> </u>	L	<u> </u>
			<u></u>	<u> </u>	
		<u> </u>	ļ	<u> </u>	
	<u> </u>	<u> </u>			<u> </u>
	<u></u>	<u> </u>		<u> </u>	<u> </u>